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## FOH Restaurant Supervisor

### Job Description

#### Your main brief:

- Ensure the smooth functioning of a restaurant.
- Work with kitchen team to ensure effective service.
- Manage staff schedules as well as the daily operations of the restaurant.
- Resolve customer communications professionally and ensure all food health and safety requirements are met.

#### Job Description

- You will display previous or applicable experience to qualify as a restaurant supervisor.
- Providing our guests with a consistently high-quality dining experience.
- Motivate the staff and demonstrate superior customer service skills.
- You will also help the team meet its standards for quality and profitability.
- Ensuring that all food health and safety requirements are met.
- Create schedules that reflect the dynamic needs of the restaurant.

#### Responsibilities:

- Assist in the hiring and training of new employees as well as the continuous training of existing staff.
- Oversee both front house operations, including staffing.
- Working with the back of house and kitchen teams to achieve service excellence.
- Maintain high-quality food standards.
- Provide exceptional customer service and lead staff to do the same.
- Respond to customer complaints quickly and resolve them effectively.
- Develop strategies for improving our customers' dining experience.
- Work with staff to project future needs for supplies, goods, and cleaning products.
- Maintain inventory of all needed supplies
- Identify methods our restaurant can use to cut waste, decrease costs, and improve profits.
- Manage the work schedules of restaurant's staff.

#### Restaurant Supervisor Requirements:

- Previous supervisory or long-term server experience in the hospitality industry preferred.
- Proven ability to work in a fast-paced setting.
- Strong multi-tasking skills
- The physical ability to remain standing for long periods of time.
- Exceptional organizational, communication, and customer service skills
- Strong managerial skills

#### Remuneration

- Competitive salary commiserates of experience.
- Pension contribution
- Comfortable live in accommodation available.
- Discounts on food and drink