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BAR SUPERVISOR

Job Description

We are looking at recruiting a sober, highly motivated, people's person and general all-rounder with some previous experience to ensure the efficient running of our bars.

The Old Bath Arms Frome facilities include:

- Findlays Bar
- Bar 4
- Patio Bar
- Restaurant
- Accommodation
- Staff Accommodation

Duties and Responsibilities:

- You will ensure the distribution of sales to all areas of the building once ordered by the customers.
- They also must account to management for staff and make sure that health and safety protocols are strictly followed at the bar.
- Help with hiring staff.
- Assess new staff skills.
- Assist with the management of schedules to ensure that there are no conflicts.
- Have the right number of staff to run the bar.
- During absenteeism you may have to fill the gap while still performing your regular duties
- Help with making sure that the bar remains well-stocked.
- Keeping on top of inventory.
- Assisting with regular stocktakes to ensure expected gross profits are achieved.
- Passing on the bar's needs to the Management.
- Calm angry customers who may not like the service that they are getting.
- You should have great conflict management skills.
- Perform other administrative duties including staying up to date with budget allocation.
- Continually looking for new ideas to promote the bars and drinks offerings.
- Work with our dedicated suppliers to achieve our financial goals.
- Keep all statutory documentation up to date.
- Attend local pub watch meetings and inform team accordingly.

You will be equipped with the skills to:

- Monitor staff activity.
- Ensure all safety procedures are followed.
- Approve the sale of alcohol.
- Solve work-related issues.
- Assisting the team of staff that you are managing.
- Assisting the operation that you are managing.
- Multi-tasking skills
- Conflict management
- Confidence
- Customer service dealing with the public.
- Teamwork
- Strong organisational skills

Working Conditions

- As you can imagine this is a job that will have you on your feet for most of your shift.
- As such you should try to maintain your physical fitness so that you can keep up with the many and varied responsibilities that you will face during your shift.
- Your staff's morale will also be very important and if you can get your team motivated, your job can become a little easier.
- Long and sometimes irregular hours that can be mentally taxing.
- The job can be fun if you can get your team to perform well.
- You will also meet new people almost every shift.
- This also means that shifts can vary greatly depending on your duties and the people that you must interact with.

Skills and personal qualities required:

- A great multi-tasker
- A quick problem solver
- Great at communication
- Knowledgeable of licensing laws and health and safety regulations
- Have or obtain a personal licence.

Remuneration

- Competitive salary commiserates of experience.
- Pension contributions
- Comfortable live in accommodation available
- Discounts on food and drink
- Future growth promotion to bar manager